**Group name:** R.O.K.S

**Group members:** -**R**aphael Superville

-Joshua **O**xley

-**K**enaird Saunders

-Adrian **S**anto

**Project Name**: Student Assistance Portal

**Defined users of the system**:

* External Stakeholders
  + Most limited access: primarily the viewing of selected documents and collaboration on the external forum.
* Students
  + User access limited to information concerning their profile and their corresponding student information.
* Teaching Staff
  + User’s privileges ranging from the ability to view students’ information only with their department to accessing their user profile information.
* Deans and H.O.D.s
  + These users can generate summaries and statistics of all students within their department and/or faculty. In addition, they permit or restrict students’ access to different resources.
* Administrative Staff
  + The Administrative staff has the highest level of access with privileges spanning from accessing all staff information to restricting the access of all users.

**Details**:

* Student user story:
* View Transcript
* Forum
* Degree Audit
  + Credits Remaining
  + Courses remaining (idea of what to do)
  + Financially cleared?
* Student Profile
  + Course and credit recommendation
  + Provision of degree statistics
* Teaching staff user story:
  + Forum
  + Student Transcript
  + Degree Audit reports
  + An option to view the rise and fall of students’ GPA

* Deans and Head of Departments (H.O.D.s) user story:
  + Forums
  + Student Transcripts
  + Degree Audit Reports
  + Overall passing grades
  + Student profile summary
  + Average course grade
  + Restricting student access

**Restricted to each department and/or faculty**

* Human Resources (HR) / Administrative Staff user story:
  + External forum with stakeholders
  + Student Records
    - Summary of student records
  + Restrict Staff, Deans and H.O.D.s access
* External Stakeholders user story:
  + External forum with Human Resources (HR) / Administrative Staff
  + Selected Student Records
    - Only documents relevant to the organisation are shared